

Community Risk Management Plan 2024-27

2024-2025 Update



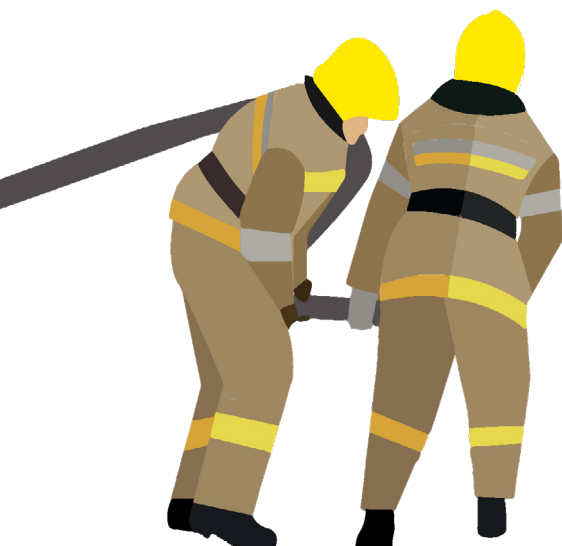
This is an update on progress against our Community Risk Management Plan (CRMP) actions.

The plan emphasises prevention, preparedness, response, and community safety and it was shaped by public and stakeholder consultation.



We'd like to know what you think about progress against our CRMP actions. If you are able to answer three short questions for us, please use the QR code or link below. If you'd like to write to us or email, please send your comments to **consultation2@merseyfire.gov.uk** or write to **Strategic Planning Officer, Strategy and Performance, MFRS Headquarters, Bridle Road, Bootle, L30 4YD.**

<https://www.surveymonkey.com/r/MFRSCRMPmid>



If you require this document in an alternative format, please consider one of the following options:

- The **Recite Me** assistive accessibility toolbar is available on our website, located via the yellow tab at the top titled 'Accessibility'
- Email **diversityteam@merseyfire.gov.uk**
- Call us on **0151 296 4422**.

One team, putting our communities first.



**MERSEYSIDE
FIRE & RESCUE
SERVICE**



Our Vision, Purpose and Aims

Vision:

To be the best Fire and Rescue Service in the UK, acting as one team and putting our communities first

Our Purpose:

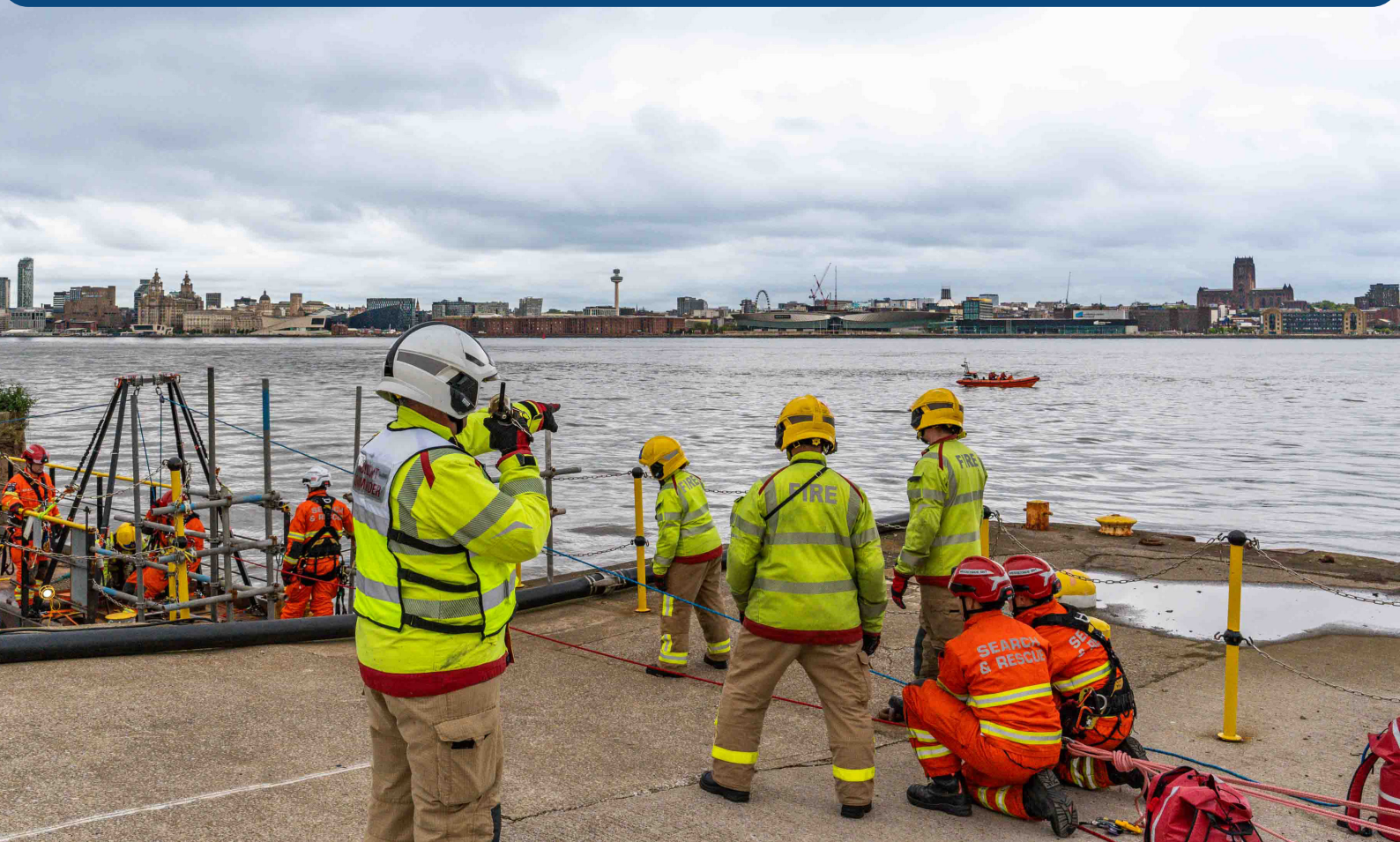
Here to serve. Here to protect. Here to keep you safe.

Our Aims:

Protect We protect people from harm, provide advice, guidance and when absolutely necessary, use enforcement to keep the public and our firefighters safe.

Prevent We are there for you. We are a visible presence that provides reassurance, support and advice. Alongside our partners, we protect the most vulnerable and reduce inequalities. **Prepare** We will always be the best that we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.

Respond We will be there when you need us most, pulling out all the stops to save lives. Whether we are taking 999 calls, or attending incidents, we keep our communities safe.



CRMP Actions



Increase fire engines from 32 to 34.

Update: Action complete

Completed April 2025, adding two retained fire engines for increased resilience in larger incidents, enhancing response and how we mobilise our specialist capabilities.

Achieving Net Zero by 2040.

Update: Action ongoing

We want to reduce carbon emissions in the way we build and maintain our fire stations and other buildings, how our staff travel and the equipment they use. We have been working with the North West Net Zero Hub who have supported us with an assessment of ways we can meet our Net Zero target. This includes a review into using Photo Voltaic (PV) panels on all of our buildings. We are doing further work to understand the costs and benefits of doing this.

Enhancing water rescue capability through introducing either a sub-surface drone or a dive team.

Update: Action ongoing

We have already introduced some new equipment and plan to introduce more; including sonar, underwater cameras, the “Fasty” motorised rescue device and extended reach poles.



Working with partners to plan for and respond to the emerging threat from fires involving alternative fuels (e.g. Lithium-Ion batteries and Hydrogen fuel cells).

Update: Action ongoing

We are giving advice about the safe charging of Lithium-Ion batteries to residents during our Home Safety Checks and on our social media. We are working with Merseyside Police and the Merseyside Resilience Forum as well as other fire and rescue services in the North West to make sure all partner organisations understand the risks from unsafe batteries.

Introducing Enhanced Mobilisation.

Update: Action Ongoing

Enhanced Mobilisation will provide earlier notification to a fire station of a potential incident based on the 999 caller's location. Through collaboration with our ICT providers, we expect this improvement to be available in the autumn of 2025, alerting crews earlier and improving response times by up to one minute.



Using improved technology in the MFRS Control Room, such as 'Aura', and '999Eye'.

Update: Action ongoing

Aura provides a live overview of fire cover across Merseyside, allowing Control Officers to quickly identify the best places for our fire engines to be positioned. We have also introduced MAIT (Multi Agency Incident Transfer) which provides a way for emergency services to share and receive incident information securely and accurately. A new media wall in Fire Control can display our Evacuation Guidance Template, drone footage, weather information, our National Resilience reporting tool, Aura and MAIT, all improving the way we work.



Using Watch Managers to carry out different duties that add value whilst responding to incidents in different ways.

Update: Action ongoing

Following feedback from staff and trade unions we will carry out work to develop this action further during this first year of the plan. The proposed way of working is currently used in different fire and rescue services in the UK and Europe, and we will use what we learn from them to help us understand the benefits and potential disadvantages. Any introduction would be following a successful trial. Work has begun to look at how we can deliver this, and depending on the outcome of our work this year we expect to run a trial in 2026/27. This could provide more resources in areas that are sometimes stretched, such as Protection (fire safety).



Working in areas of higher risk to educate and inform the communities in those areas about known and foreseeable risk (e.g., flooding and wildfire) and the actions they can take to make themselves safer.

Update: Action ongoing

We are setting up a working group to map and consider areas of risk. When this work is completed, we will ask the Local Resilience Forum (LRF) to help us provide information to residents in at-risk areas should there be an incident in the area where they live. This will keep them better informed and more able to prepare.

Continuing to assist the Ambulance Service in relation to cardiac response and expanding this to people who have had falls.

Update: Action ongoing

We have an agreement with North West Ambulance Service to assist them with certain types of incident (such as falls in the home). Also, during Safe and Well visits in the homes of vulnerable people, our staff will carry out a falls risk assessment and refer people on to the local authority falls team for further support.

Targeting Prevention work toward those most likely to die in a fire and the areas of highest deprivation.

Update: Action ongoing

We have responded to an increase in fires at sheltered accommodation through campaigns that have involved staff from different departments within the Service and have been supported by local housing providers. We have also gathered information to help our crews understand the risks in those buildings if they have to respond to a fire there. Our Protection teams found most premises were safe and compliant with a small number requiring some minor changes and adjustments.



Following the introduction of a national Building Safety Regulator to address the legal changes following the Grenfell Tower incident, we will introduce a new framework for fire safety related enforcements and prosecutions to improve public safety.

Update: Action ongoing

We have created an Enforcement and Prosecution department to focus on this area and provided legal training and other development to staff. We have also created new processes for staff to use and are monitoring enforcement and prosecution activity to make sure we are compliant and consistent in our approach. We have information sharing agreements in place with other organisations, so that relevant information can be shared where appropriate.

Using the new Training and Development Academy for national and international training.

Update: Action ongoing

A range of international and national training has taken place since the new Training and Development Academy opened in May 2024, sharing best practice and knowledge including hosting:

- National Resilience and UK International Search and Rescue (USAR) courses and events.
- A Greece interoperability visit.
- Malta – USAR familiarisation training
- Ministry of Defence training exercise
- Isle of Man Fire Service recruits have been included on our training courses



Protecting our fire engine availability for life risk incidents.

Update: Action ongoing

Where a firefighter unexpectedly goes off duty or is unable to come into work, which would previously mean a fire engine became unavailable, firefighters will take responsibility for appliance availability by staying behind at the end of their shift to keep appliances on the run until a replacement member of staff arrives at the fire station. Station cars will be used when firefighters need to move between fire stations at short notice, managed by Fire Control.



As lead authority for National Resilience we will work with the *MHCLG on the programme to refresh the current National Resilience assets (known as New Dimension 2).

*Ministry of Housing Communities and Local Government

Update: Action ongoing

The New Dimension programme funds the equipment and training requirements which make sure England's fire and rescue services can call on specialist capabilities to help them deal with a wide range of large or national-scale incidents.

The current New Dimension 2 programme is subject to the outcome of the Government's comprehensive spending reviews which may slow progress, however whatever the outcome, it is anticipated that a long term future strategy will include in an ongoing process of review and refresh.



Reintroducing a Small Fires Unit.

Update: Action Paused

A smaller vehicle needing fewer firefighters could help when we have large numbers of lower-level incidents (non life risk), which would potentially free up traditional fire engines for bigger emergencies or incidents where lives are at risk. We are currently reviewing cost-effectiveness and alternatives for seasonal demands such as the Bonfire period.

Alternative formats

We are committed to ensuring that all our information is fully accessible for all communities across Merseyside and we have included our Community Risk Management Plan on our Plans and Performance and Equality, Diversity and Inclusion pages on our website:

<https://www.merseyfire.gov.uk/about/equality-diversity-and-inclusion/>

<https://www.merseyfire.gov.uk/about/our-plans-and-performance/>

On our website we also provide a free speech, reading and translation service using ReciteMe to help people who require online reading support access our documents. This can be located on the front page, top right of our website by clicking the button called "Accessibility". Braille and large print versions are also available on request to consultation2@merseyfire.gov.uk.

Arabic

التنسيقات البديلة

نحن ملتزمون بضمان إمكانية الوصول إلى كل معلوماتنا للمجتمعات كافة على مستوى مرزيسايد، وقد أدرجنا خطة إدارة المخاطر المجتمعية الخاصة بنا على صفحات الخطط والأداء والمساواة والتنوع والشمول عبر موقعنا الإلكتروني:

<https://www.merseyfire.gov.uk/about/equality-diversity-and-inclusion/>

<https://www.merseyfire.gov.uk/about/our-plans-and-performance/>

كما نقدم عبر الموقع خدمة حرية التعبير والقراءة والترجمة باستخدام أداة ريسايت مي "Recite Me" لمساعدة الأشخاص الذي يلتمسون دعم القراءة عبر الإنترنت على الوصول إلى مستنداتهم، حيث يمكن العثور عليها أعلى الصفحة جهة اليمين على موقعنا الإلكتروني بالنقر على زرّ "إمكانية الوصول/Accessibility". كما تُتاح مطبوعات برايل ونسخ مطبوعة بحجم كبير عند الطلب على consultation2@merseyfire.gov.uk.



Chinese

其他格式

我们致力于确保默西塞德郡所有社区都能充分获取我们的所有信息，我们已将社区风险管理计划纳入我们网站上的计划与绩效以及平等、多样性与包容性页面：

<https://www.merseyfire.gov.uk/about/equality-diversity-and-inclusion/>

<https://www.merseyfire.gov.uk/about/our-plans-and-performance/>

在我们的网站上，我们还利用 **Recite Me** 提供免费的语音、阅读和翻译服务，帮助需要在线阅读支持的人获取我们的文件。点击网站首页右上方的 "无障碍访问" 按钮即可找到。如需盲文和大字体版本，请发邮件至 consultation2@merseyfire.gov.uk。

Somali

Qaababka kale

Waxaa naga go'an inaan hubinno in dhammaan macluumaadkayaga ay si buuxda u heli karaan dhammaan bulshooyinka ku nool Merseyside waxaanan ku darnay Qorshahayaga Maareynta Khatarta Bulshada ee Qorshayaashayada iyo Waxqabadka iyo Sinaanta, Kala duwanaanta iyo Bogagga ka mid noqoshada ee boggayaga internetka:

<https://www.merseyfire.gov.uk/about/equality-diversity-and-inclusion/>

<https://www.merseyfire.gov.uk/about/our-plans-and-performance/>

Mareegahayaga waxaan sidoo kale ku bixinaa adeeg hadal bilaash ah, akhris iyo tarjumaad annagoo adeegsanayna Recite Me si aan uga caawino dadka u baahan taageerada akhriska onlaynka ah inay helaan dukumeentiyadayada. Tani waxay ku yaalliin bogga hore, midigta sare ee mareegahayaga adoo gujinaya badhanka loo yaqaan "helitaanka". Qoraallada farta indhoolaha ah iyo kuwa waaweyn ayaa sidoo kale la heli karaa haddii la codsado consultation2@merseyfire.gov.uk.

Polish

Alternatywne formaty

Dokładamy wszelkich starań, aby wszystkie nasze informacje były w pełni dostępne dla wszystkich społeczności w Merseyside. Opublikowaliśmy nasz Program Społecznościowy dot. Zarządzania Ryzykiem (Community Risk Management Plan) na podstronach poświęconych planom i wynikom (Plans and Performance) oraz równości, różnorodności i otwartości (Equality, Diversity and Inclusion) na naszej stronie internetowej:

<https://www.merseyfire.gov.uk/about/equality-diversity-and-inclusion/>
<https://www.merseyfire.gov.uk/about/our-plans-and-performance/>

Na naszej stronie internetowej oferujemy również bezpłatną usługę głosową oraz służącą do czytania i tłumaczenia o nazwie Recite Me, aby pomóc w korzystaniu z naszych dokumentów osobom wymagającym pomocy podczas czytania materiałów w internecie. Można ją znaleźć na stronie głównej, w prawym górnym rogu naszej witryny, po kliknięciu przycisku „Accessibility” (ułatwienia dostępu). Wersje alfabetem Braille’a i dużym drukiem są również dostępne na żądanie – napisz na adres consultation2@merseyfire.gov.uk.



French

Autres formats

Nous nous engageons à ce que toutes nos informations soient entièrement accessibles à toutes les communautés du comté de Merseyside, et notre Plan de gestion des risques pour la communauté est disponible sur nos pages « Our Plans and Performance » (Nos plans et performances) et « Equality, Diversity and Inclusion » (Égalité, diversité et inclusion) de notre site web :

<https://www.merseyfire.gov.uk/about/equality-diversity-and-inclusion/>
<https://www.merseyfire.gov.uk/about/our-plans-and-performance/>

Nous proposons également sur notre site web l'outil Recite Me, un service gratuit de synthèse vocale, de traduction et d'aide à la lecture en ligne permettant de faciliter l'accès à nos documents. Vous le trouverez en haut à droite de notre page d'accueil, en cliquant sur le bouton « Accessibility » (Accessibilité). Des versions en braille et en gros caractères sont également disponibles en vous adressant à consultation2@merseyfire.gov.uk.

Bengali

বিকল্প ফরম্যাট

আমরা নিশ্চিত করতে প্রতিশ্রুতিবদ্ধ যে আমাদের সমস্ত তথ্য মেরসিসাইড জুড়ে সব কমিউনিটির জন্য সম্পূর্ণ অ্যাক্সেসযোগ্য এবং আমরা আমাদের ওয়েবসাইটের আমাদের পরিকল্পনা এবং কর্মসূচি এবং সমতা, বৈচিত্র্য এবং অন্তর্ভুক্তি পৃষ্ঠাগুলিতে আমাদের কমিউনিটির ঝুঁকিব্যবস্থাপনা পরিকল্পনা অন্তর্ভুক্ত কৈরছ:

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যাদের অনলাইনে পড়ার সহায়তার প্রয়োজন আমাদের নথিগুলি অ্যাক্সেস করতে, সহায়তা করার জন্য আমাদের ওয়েবসাইটে আমরা Recite Me ব্যবহার করে একটি বিনামূল্যের স্পিচ, পড়া এবং অনুবাদ পরিষেবা প্রদান করি। এটি "অ্যাক্সেসিবিলিটি" নামক বোতামটি ক্লিক করে আমাদের ওয়েবসাইটের উপরের ডানদিকে প্রথম পৃষ্ঠায় অবস্থিত হতে পারে। consultation2@merseyfire.gov.uk-এ অনুরোধ করলে ব্রেইল এবং বড় প্রিন্ট সংস্করণও পাওয়া যায়।



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t: 0151 296 4000

www.merseyfire.gov.uk



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